

# Responsible Tourism Statement



**Hanmer Apartments** understands that all businesses create an environmental and social impact through their activities. Ours is no exception. We will try to actively reduce any adverse effects through buying wisely, using resources efficiently, disposing of waste responsibly, and providing an environmentally and socially responsible experience to our customers.

## We undertake to:

- Train our staff to make them aware of our environmental commitment and how they can be involved.
- Inform our service providers of our environmental goals and ask for assistance in meeting targets and strive for continued improvement in this area.
- Promote the benefits of environmental and social responsibilities to our customers.
- Give employees a directive and the opportunity to recycle rubbish.
- Reduce the amount of waste going to landfill by separating it for recycling.
- Recycle all plant & fittings used in operations where possible (e.g., furniture, linen, appliances)
- Reduce waste by not purchasing products with excessive packaging and not printing unnecessary emails.
- Send all batteries and electronic equipment to recycling depots for safe disposal.
- Purchase consumables locally where possible, to help reduce carbon emissions from transport.
- Sponsor regional events and awards.

*We will also strive to be involved in community initiatives where we can influence positive outcomes by promoting our responsible tourism policies.*

## We also pledge to apply the following principles across all aspects of our business:

- Avoid polluting land, air and water.
- Avoid depleting natural, non-renewable resources.
- Treat employees, suppliers and customers fairly and with respect.

***We welcome any comments to help improve our impact on the environment.***

# Sustainability



## *Our Environmental Promise to You:*

**Welcome to Hanmer Apartments. We hope you enjoy your experience with us.**

We believe in protecting the beautiful environment of Hanmer Springs and the Hurunui District that we live in and enjoy and want to ensure that both our children and your children and grandchildren can visit and enjoy it too. Hanmer Apartments is participating in Sustainable Tourism to ensure that our business and our guests experience can be the best it can through a sustainable viewpoint. We will try to actively reduce any adverse effects through buying wisely, using resources efficiently, disposing of waste responsibly, and providing an environmentally and socially responsible experience to our guests.

### *Hanmer Apartments is reducing our energy demand by:*

- Offering a towel and linen change agreement which ensures you are helping the environment by reducing energy and water use.
- Hot water system is “on-demand” use only to save energy when not being used.

### *Hanmer Apartments is reducing our waste by:*

- Giving you the opportunity to recycle your rubbish.
- Sorting & disposing of all our recyclable material at the local recycling refuse station.

### *Hanmer Apartments is conserving water by:*

- Using devices in taps and shower heads to reduce water volume.
- Using dual-flush toilets in all bathrooms.
- Using timers on all irrigation systems and watering at appropriate times to minimise evaporation.

### *Hanmer Apartments understands the importance of a wise buying policy by:*

- Purchasing locally, which helps reduce carbon emission from transport.
- Buying toilet paper and in-room amenities made in New Zealand.
- Buying as many of our consumable products that are made in New Zealand.

### *Hanmer Apartments understands that we are part of our local community and participate in it by:*

- Supporting local Schools - both primary and high school in many ways.
- Donating accommodation to local event organisers for various occasions.
- Donating our downgraded linen to local youth adventure camp operators
- Donating surplus bedding & kitchen items to various charitable organisations.